Subject Line: **K** IMPORTANT NOTICE **K** 

# FOR ALL TRN APP USERS (iPhone, Android Smartphone, and Tablet Devices

#### **Please Read Carefully:**

If your current TRN Mobile App is functioning properly on your device, please continue using it as is. Do NOT update to the newer version currently available on the Apple App Store or Google Play Store.

# **Background:**

Recently, both Apple and Google have **completely revised their app approval and update processes**, implementing stricter security and developer verification requirements. These changes affect how all app developers—including TRN—submit, update, and maintain apps on both platforms.

Over the past two months, TRN has been diligently working to meet the new standards and complete all required paperwork, software revisions, and testing. While we have made progress, but **the latest release still contains several technical issues** that require further attention before the update can be considered stable.

#### What You Need to Know:

- Your current version of the TRN Mobile App (if installed previously) continues to operate correctly.
- The **newly released version** on the App Store and Play Store **contains errors** and may not function properly.
- **Do NOT update** your TRN app until further notice.

### **Questions or Assistance:**

If you have any questions or encounter any technical issues, please contact: **TRN Support** @: 1-877-671-4876 (Toll Free)